

CLEENEX PRO

INTEGRATED FACILITIES MANAGEMENT
COMPANY



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We have a team of certified facilities management professionals who use their expertise and international FM standards to improve operations and exceed clients' expectations.

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We provide total facility management services, delivered through a single or integrated service model across a range of industry segments

PEOPLE

Large gen pool of subject matter experts



PROCESS

Well defined SOPs for each service line



TECHNOLOGY

Computer-aided facility management (CAFM) systems



THE KLEENEX PRO BUSINESS APPROACH

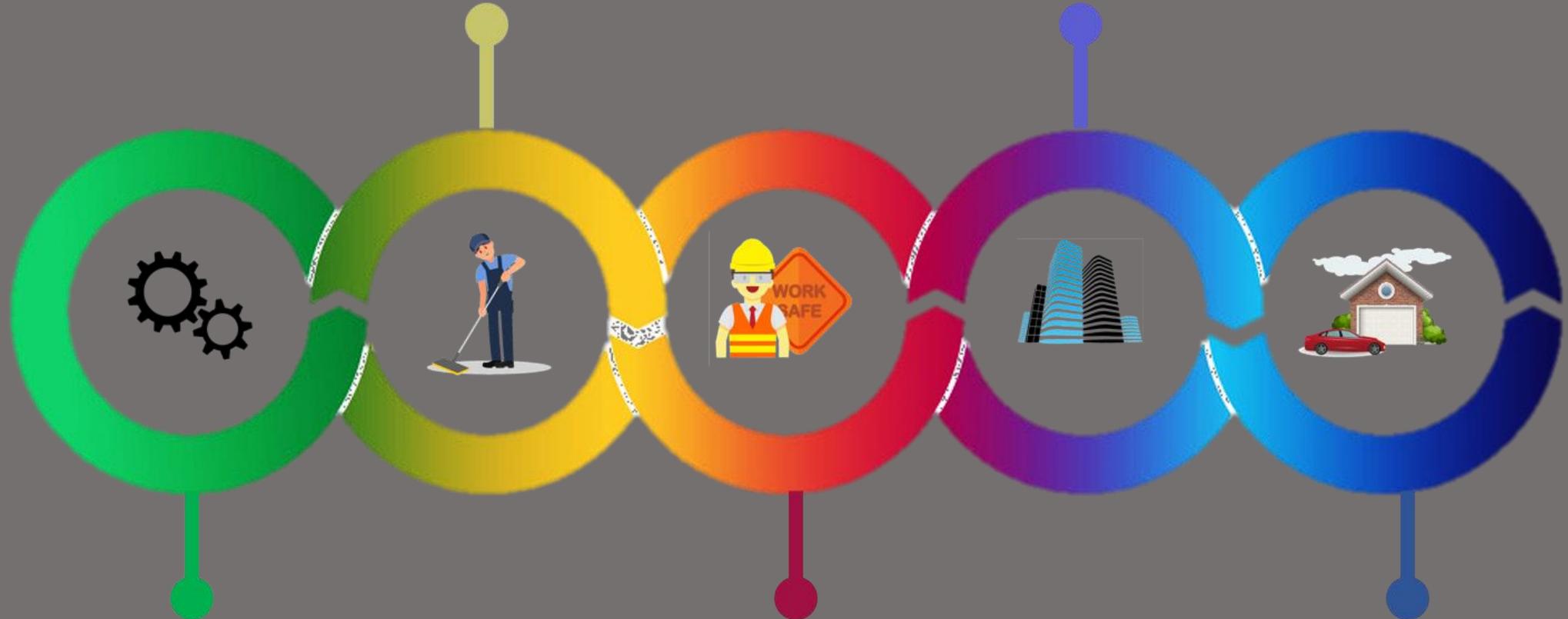
Kleenex Pro's business is supported by an integrated quality management system that underpins every aspect of its operations. By strategically positioning quality management at the heart of its operations, Kleenex Pro has bound together the full value chain of a facilities management company, thus embedding the concept of a triple bottom line management culture, which is central to reinforcing sustainability and delivering a quality outcome to all partners and stakeholders.

**Quality management is the cornerstone of Kleenex Pro's
operational culture and business approach**

CLENEX PRO SERVICE LINES

CLEANING

COMMERCIAL SERVICES



TECHNICAL SERVICES

HEALTH, SAFETY & ENVIRONMENT

RESIDENTIAL SERVICES

SOFT SERVICES

CLEANING SERVICES

Pressure washing

EVS/Medical cleaning

Façade cleaning

Water tank cleaning / disinfecting

Warehouse and industry cleaning

Filling station canopy and forecourt cleaning

Commercial Office Cleaning

Solar panel cleaning

Swimming pool maintenance

Landscaping

Fumigation & pest control

HARD SERVICES

INTEGRAL SERVICES

HVACR systems installation and repairs

Electrical installation and diagnostics

Plumbing systems

Solar Panel maintenance

Building Information modelling (BIM)

Building management system



INNOVATION



As facilities management matures in the African market, Kleenex Pro is consistently active in providing new strategies and processes to furnish our clients with sound ideas to drive efficiencies.

Innovation is fundamental to Kleenex Pro's success and we aim to provide this to our clients as a standard, but also bespoke to meet the clients' needs.

In the current business environment, the sustained management of innovation and change is a necessity.

At Kleenex Pro, we manage innovation through the following key aspects:

- Leadership that believes in innovation & proactive change management
- Organizational culture that encourages innovation
- Market Orientation



FACILITIES MANAGEMENT POLICY

Kleenex Pro is committed to striving for global excellence in the facilities management industry and to provide quality services to our clients. Services that are attractive and fair to our customers and earn their loyalty while also providing value to our stakeholders.

We distinguish ourselves through listening, learning and understanding the ever changing industry challenges and also capitalize on strategic and opportunistic possibilities.

Kleenex Pro provides a workplace that protects worker health and safety, with due respect for the environment and strives to create an atmosphere to grow employee learning in a way that is fulfilling, recognized and fairly rewarded.

Kleenex Pro will continue to achieve its strategic objectives by:

- Implementing, maintaining and regularly monitoring the performance of integrated management systems as per the standards set out in **ISO 9001, OHSAS 18001 and ISO 41001**
- Providing sufficient training and resources to enhance competence levels and ensuring the wellbeing of our employees
- Complying with all applicable legal, contractual and other requirements with regards to all aspects of Health, Safety, Environment & Quality
- Respecting the environment through efficient integrated waste, energy & water management



HSEQ COMMITMENT AND POLICY

Our Commitment

- Protect the environment where we operate through proper waste management and regular maintenance of our equipment to reduce carbon monoxide emissions
- Pursue the goal of zero harm to people; protecting our **employees, subcontractors, clients and suppliers** from occupational illness or injury
- Manage HSE issues as any other critical business activity
- Promote a culture where all **Kleenex Pro** employees share this commitment

Our Policy

It is the policy of **Kleenex Pro** to perform work in the safest manner possible and in accordance with the applicable regulations of the OSHA Act (Occupational Health and Safety Administration). By this, we:

- Set HSE targets for improvement and measures, appraises and reports performance
- Provide resources to ensure that our HSE commitments are met
- Have a systematic approach to HSE management structured along the Plan-Do-Check-Feedback model for driving continual improvement in HSE performance
- Implement a robust consequence management process to effectively address issues of non-compliance
- Promote the safest, healthiest workplace possible by ensuring the following:
 - that all employees receive training in health and safety
 - maintaining constant and open communications between management and staff



MD's MESSAGE

“Kleenex Pro has innately seized opportunities in the facilities management services sector through unprecedented technical expertise, integrity, reliability and competitiveness. Our corporate philosophy allows us to work seamlessly with our clients to be their “facilities management company of choice.”

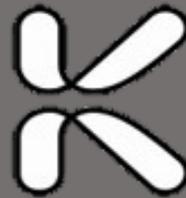
These are extraordinary times for Kleenex Pro. Every challenge has presented us an opportunity to better our customers' experience. Our rigorous selection processes and trainings ensure only the best facilities managers get to work with us.

We are a dynamic company with a constantly evolving business model. Leveraging synergies across the company enables the delivery of world-class services through all our service lines. With this strength, we get the courage to overwhelm the competition and achieve greater heights in the ever changing challenging business environment

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KLEENEX PRO



K12/2 Ashongman Est. St
Ga East
P.O.Box AT 304
Accra, Ghana
Tel: +233 24 090 8601

www.kleenexpro.com
info@kleenexpro.com